



# Customer Application

P.O. Box 900, Verona, VA 24482  
Verona: 540-248-6273 • Lexington: 540-463-4623  
Covington: 540-962-6336 • Elkton: 540-298-1256  
800-403-4943 • www.dixiegas.com

Date: \_\_\_\_\_

Applying for Service:  Propane  Fuel Oil  Kerosene  On-Road Diesel  Off-Road Diesel  
 Lubricants  Gasoline  Metered Propane Service

Use:  Primary Heat  Backup Heat  Water Heater  Cooking  Fireplace/Logs  Grill  
 Supplemental Heat  Generator  Firepits/Outdoor  Other \_\_\_\_\_

**Tank/Meter Physical Address:** \_\_\_\_\_

Do you Rent or Own Your Home?  Rent  Own Monthly Payment: \$ \_\_\_\_\_

If you rent please give property owner's name and phone number: \_\_\_\_\_

How long have you lived at present address? \_\_\_\_\_

If less than 3 years, please give previous address: \_\_\_\_\_

### CUSTOMER INFORMATION

**1.) Full Legal Name:** \_\_\_\_\_

SS Number (Last 4 Digits Only): \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Primary Phone: \_\_\_\_\_

Secondary Phone: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

Check if you would like to enroll in paperless billing

Employed By: \_\_\_\_\_

Length of Service: \_\_\_\_\_

Employer's Phone Number: \_\_\_\_\_

**2.) Full Legal Name:** \_\_\_\_\_

SS Number (Last 4 Digits Only): \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Primary Phone: \_\_\_\_\_

Secondary Phone: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

Check if you would like to enroll in paperless billing

Employed By: \_\_\_\_\_

Length of Service: \_\_\_\_\_

Employer's Phone Number: \_\_\_\_\_

\*\*\*  I'm interested in the Budget Payment Plan  I'm interested in the Direct (Automatic) Payment Plan \*\*\*

### TANK INFORMATION

\*\*\* Metered Propane Service Only - Skip this section \*\*\*

**Tank/Fill location at property:** \_\_\_\_\_

Basement  AG  UG Tank Size: \_\_\_\_\_ **Automatic Delivery:**  Yes  No

**Do you own your propane tank?**  Yes  No (If yes, please attach proof of ownership)

(Oil Heat Customers Only) **What type of furnace do you have?**  Heating Oil  Kerosene

**Do you need a delivery now?**  Yes  No **How much?** \_\_\_\_\_ gallons or  Fill up

• **Propane:** Minimum Delivery is 250 gallons

• **Other Products:** Minimum Delivery is 150 gallons

**Additional Information:** \_\_\_\_\_

\*\*\*\*\*OFFICE USE ONLY\*\*\*\*\*  
 APPROVED  DENIED DATE: \_\_\_\_\_ BY: \_\_\_\_\_ TERMS: \_\_\_\_\_  
 CHANGEOVER FROM ACCOUNT # \_\_\_\_\_ DEPOSIT \$ \_\_\_\_\_

**SEE REVERSE SIDE FOR TERMS AND CONDITIONS**

**TERMS AND CONDITIONS**

The undersigned (Applicant) agree(s) that the following terms and conditions shall apply to all goods and services provided to Applicant by Dixie Gas And Oil Corporation ("Dixie"). If more than one person signs this Agreement as Applicant, the liability of such persons shall be joint and several.

- Accuracy of Statements:** All invoices, delivery tickets, or statements for goods and services sold to Applicant shall be deemed to be accurate unless Dixie is notified in writing of any alleged discrepancies within five (5) days following its delivery to Applicant or their representative. Any such notice shall be addressed and delivered to Dixie at P.O. Box 900, Verona, Virginia 24482 Attention: Account Services Manager.
- Responsibility for Charges to Account:** Dixie shall not be required to verify the authority of any person who it, in good faith, believes to be authorized to act on an Applicant's behalf in incurring charges for Applicant's account and Applicant agrees to be responsible for the payment of all charges made pursuant to this agreement. Purchases and deliveries are herewith authorized to be made without signatures of Applicant or Applicant's agent.
- Payment Terms:** (a) *Due Date:* The date which is thirty (30) calendar days from the date of the initial invoice for the purchase from Dixie to Applicant is referenced herein as the "Due Date" of the purchase. Payment in full of each purchase is due on the Due Date, unless otherwise specified on the invoice or statement. (b) *Fees and Charges:* Dixie will assess the following interest rate and charges, and fees:

<b>Interest Rate and Interest Charges</b>	
<b>Annual Percentage Rate for Purchases:</b>	<b>24.00%</b>
<b>How to Avoid Paying Interest:</b>	Unless otherwise specified on any invoice or statement delivered to Customer, all sums owed to Dixie shall be due and payable thirty (30) calendar days from the date of the initial invoice for the purchase from Dixie to Applicant. We will not charge you any interest on purchases if you pay your entire balance within thirty (30) calendar days from the date of the initial invoice for the purchase from Dixie to Applicant. We will begin charging interest on purchases thirty (30) calendar days after the date of the initial invoice for the purchase from Dixie to Applicant, unless the entire balance set forth on the invoice or statement is paid in full during such thirty (30) day period.
<b>Fees</b>	
<b>Annual Fee:</b>	<b>None</b>
<b>Penalty fees</b>	
• <b>Late Payment:</b>	<b>5%</b> of the late amount, up to <b>\$25.00</b>
• <b>Returned Payment:</b>	<b>\$35.00</b>

**How We will Calculate Your Balance:** We assess an interest charge on the unpaid principal balance of each purchase beginning thirty (30) calendar days from the date of the initial invoice for the purchase from Dixie to Applicant, and every thirty (30) days thereafter, unless entire balance set forth on the invoice or statement is paid in full prior to the date of such assessment. Further details are set forth in this Agreement.

**Billing Rights:** Information on your rights to dispute transactions and how to exercise those rights is provided in the statement of billing error rights that accompanies this Agreement.

(c) *Calculation of Interest Charges:* A finance charge on each purchase will begin to accrue on the Due Date of the purchase, unless the entire balance of the purchase price is paid in full by the Due Date, as provided in clause (a), above, and such finance charge will accrue on the unpaid principal balance of the purchase every thirty (30) calendar days following the Due Date. Dixie calculates the **INTEREST CHARGE** on Customer's account by applying the periodic rate to the unpaid principal balance of the purchase. The "periodic rate" is 2.0% per month (corresponding **ANNUAL PERCENTAGE RATE: 24.0%**). (d) *Calculation of Late Fees:* If payment in full for any purchase is not received by Dixie within thirty-seven (37) calendar days following the date of the initial invoice for the purchase from Dixie to Applicant, Dixie will additionally assess a late fee in the amount of 5.0% of the unpaid principal balance of the purchase, not to exceed \$25.00. (e) *Returned Check Charge:* If a payment made on the account is subsequently dishonored (regardless of whether the payment was made by check or other item, or electronically) you shall pay Dixie on demand a dishonored item fee of \$35.00 and said payment shall not be considered to have been made for purposes of the preceding sentence on late charges. (f) *Collection Costs:* If Dixie refers the account for collection or otherwise undertakes efforts to collect the account, the Customer agrees to pay all attorneys' fees, court costs and other expenses reasonably incurred in connection with such collection efforts.

4. **Rights Retained by Dixie:** Dixie retains ownership of any and all cards or other devices which may be issued to Applicant for use in accessing its credit account. Dixie also reserves the right to revoke or terminate any credit account or arrangement offered to Applicant or to alter or amend the terms or conditions on which such credit may be extended. Dixie may establish credit limits with respect to any credit account and may change such limits at any time without prior notice. Dixie will notify Applicant in writing of any change in the terms or conditions applicable to his or her account. Applicant hereby authorizes any person, association, firm, bank, or corporation to furnish on request to Dixie the information concerning my credit and/or credit history.

5. **Delay in Enforcement/Waivers:** Dixie may delay or waive enforcement of any of the provisions of this Agreement, including Applicant's agreement to make timely payments without losing its right to enforce the same provision later or to enforce other provisions of this Agreement. Applicant waives the right to receive notice of any waiver or delay or presentment, demand, protest or dishonor and waives any applicable statute of limitations and all statutory exemptions to the fullest extent permitted by law.

6. **Change of Name or Address:** Applicant agrees to notify Dixie immediately in writing, of any change of its address.

7. **Applicable Law:** The terms and enforcement of this Agreement shall be governed by the law of the Commonwealth of Virginia and Applicant agrees to submit to the personal jurisdiction of the State and Federal Courts in Virginia with respect to any legal action or proceedings related to any account opened by Dixie. This Agreement and all other Agreements made or entered into with respect to any account(s) opened for Applicant by Dixie shall be deemed made and entered into at Dixie's corporate offices in Verona, Virginia.

8. **Additional Rules and Regulations:** Dixie may from time to time issue additional rules and regulations which may be applicable to all, or to any one or more specific types of credit accounts established by Applicant, which rules and regulations may add to, modify or otherwise vary the terms and conditions set forth herein and which, upon issuance by Dixie and delivery of a copy thereof to Applicant, shall be deemed incorporated into these terms and conditions for purposes of such credit accounts.

9. **Electronic Notifications:** By supplying your email address on page 1 of this application, you agree to receive occasional updates from Dixie Gas And Oil Corporation.

The undersigned Applicant has read, and warrants to be true, all the information contained on page 1 of this Application.

Applicant represents and warrants that all information set forth herein and all other information provided by Applicant in connection with this Customer Application is true and correct. Applicant understands that Dixie will rely on such information in making its determination of whether or not to approve the Applicant. Applicant understands that Dixie will retain this Application, whether or not it is approved. Dixie is authorized to check Applicant's references and credit history and to answer questions posed to it by others about Applicant's account experience with Dixie. Dixie is authorized to verify Applicant's employment, verbally or in writing, including length of service and/or termination date.

Location of Service: \_\_\_\_\_

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Print Name